Home Healthcare
Hospice &
Community Services

2026 ANNUAL REPORT

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Front Cover: Family Support Specialist Megan Harris and her daughter in the Family Resource Center

Editor: Talee Messenger, Public Relations & Community Liaison
Design & Publishing: Gem Graphics

THANK YOU TO OUR RETIRING BOARD MEMBERS **JULIE GREEN & ERIC HORNE**

Julie Green

HCS is a principled organization, and few board members exemplify these principles more consistently than Julie Green.

A thoughtful and highly respected leader, Julie brings her legal expertise to board and committee discussions, particularly on human resources matters. She champions fair and timely employee evaluations, pay-for-performance initiatives, retirement benefits, and thoughtful approaches to organizational challenges and conflict resolution.

In committee work, Julie is known for her careful listening, insightful questions, and remarkable ability to summarize complex discussions and identify clear next steps. These strengths were especially evident during the comprehensive review and revision of the HCS bylaws. Throughout the year-long effort, Julie's attention to detail, exceptional memory, and commitment to accuracy helped guide the committee through a complex process and ensured the integrity of the final document.

Beyond her professional contributions, Julie and her husband, Doug, have demonstrated a longstanding commitment to both HCS and the greater Keene community. Julie's dedication is always grounded in kindness, objectivity, and a deep respect for HCS employees. She believes strongly that staff members are talented neighbors whose work and well-being deserve support and advocacy.

For her many years of service, leadership, and principled stewardship, we offer Julie our sincere gratitude.

Eric Horne

Some people just make life easier for everyone around them, and Eric Horne is one of them.

During his nine years of service on the HCS Board of Directors, Eric has served as Treasurer while also contributing to the Bylaws, CEO Search, Investment, and 403(b) Committees. He is known for extraordinary dedication, consistently participating in board and committee work despite the demands of leading and managing his own information technology business.

Because of his reliability and proximity to the HCS office, Eric is frequently called upon to assist with time-sensitive approvals, contracts, financial transactions, and other important organizational matters. His expertise is also highly valued on technology-related initiatives, where he provides trusted counsel on infrastructure, vendor relationships, and emerging technologies.

As Chair of the Finance Committee, Eric brings both insight and perspective to challenging discussions. Even during difficult financial periods, he has a gift for finding optimism, reminding colleagues to focus on progress, maintain perspective, and keep moving forward.

Above all, Eric is a humble, dependable, and cheerful leader whose steady commitment has helped guide HCS through years of growth and change. We extend our heartfelt thanks for his service and the lasting impact he has made on the organization.

LETTER FROM OUR **PRESIDENT & CEO**

Dear Friends of HCS,

As I reflect on my first year as President & CEO, I am struck by the powerful combination of tradition and innovation that defines HCS. For more than a century, our organization has been rooted in a simple but profound commitment: helping people live with dignity, independence, and compassion in the communities they call home. Those strong roots continue to anchor us today, even as we pursue new opportunities for growth and greater impact.

The theme of this year's Annual Report, Strong Roots and New Growth, perfectly captures where we stand today. We are proud of the legacy entrusted to us, grateful for the support that sustains us, and energized by the opportunities ahead. By remaining grounded in our mission while embracing innovation and collaboration, we are building an even stronger future for the individuals, families, and communities we serve.

Our Annual Report highlights a year of extraordinary accomplishment across our organization. Most notably, our Hospice program experienced tremendous growth, extending comfort, support, and expert care to more individuals and families than ever before. Behind every number is a story of compassion: clinicians, volunteers, caregivers, and staff walking alongside people during life's most meaningful moments. The growth of Hospice reflects not only a community need, but also the trust families place in HCS when they need us most.

At the same time, we have continued to invest in the future. This year brought exciting progress in the expansion of our Family Resource Center, creating new opportunities to connect individuals and families with the services, guidance, and support they need to thrive. We also began developing a state-of-the-art Clinical Skills Lab, a transformative investment that will strengthen training, education, and professional development for current and future healthcare professionals. This innovative space will help ensure that HCS remains at the forefront of delivering exceptional care while building a skilled workforce for the years ahead.

Growth, however, is about more than buildings, programs, or statistics. It is about people.

Every day, HCS touches lives across Southwestern New Hampshire through an extraordinary range of services. From Meals on Wheels deliveries that provide nourishment and connection, to homemaking services that help individuals remain safely in their homes, to transportation programs that reduce barriers to healthcare and daily living, our work supports the health and independence of thousands of our neighbors. Our wellness initiatives continue to encourage healthier, more engaged communities, helping people remain active, connected, and empowered throughout their lives.

What makes this impact possible is the strength of our relationships. HCS is deeply connected to the communities we serve and to the many agencies, healthcare providers, facilities, businesses, municipalities, and nonprofit organizations that partner with us. These collaborations expand our reach, deepen our effectiveness, and create new avenues for innovation. Together, we are able to respond to emerging needs, explore new opportunities, and build solutions that no single organization could achieve alone.

I have also been inspired by the dedication of our employees, volunteers, donors, and supporters. Their commitment, resilience, and compassion are evident in every program and every interaction. As a new CEO, I quickly learned that the true strength of HCS lies not only in our history, but in the people who carry our mission forward each day.

Thank you for your partnership, your trust, and your belief in the work of HCS. Together, we are ensuring that compassionate care, meaningful connection, and community support continue to flourish for generations to come.

Sincerely,

Karen Gomes
President & CEO
HCS

MISSION

To provide services which enable people to function throughout life at their optimal level of health, well-being, and independence, according to their personal beliefs and choices.

VISION

To be the leading regional provider for the continuum of care through home health, hospice and community services.

VALUES

HCS values the spirit and talent of a diverse and inclusive workforce that can use evidence to support practice, employee competence, and meaningful work in our holistic approach to meet the health and wellness needs of individuals and families. We value the ability to change nimbly with the aid of technology and continuous improvement, and which protects the rich relationships that lead to professional collaboration and donor confidence.

FAMILY RESOURCE CENTER
AT HCS

Exciting changes have taken place at Healthy Starts at HCS! Our Family Resource Center has been transformed into a welcoming, family-friendly space where parents, caregivers, and children can connect, learn, and thrive, thanks to the generosity of our supporters, including the New Hampshire Charitable Foundation and Hubbard Farms Charitable Foundation.

For years, the Family Resource Center at HCS operated from a small room tucked away in the back of our building. While it served hundreds of families through appointments and special events, we dreamed of creating a space that was more visible, more inviting, and more accessible to the community. Today, that dream has become a reality.

Our newly redesigned Family Resource Center has relocated to a bright, spacious location at the front of our building, just inside the main entrance. Filled with natural light from a wall of windows, the new space provides a warm and welcoming environment where families feel comfortable dropping in, asking questions, finding resources, and building connections.

One of the most exciting changes is expanded access. We are now able to welcome families Monday through Friday from 8:00 a.m. to 4:30 p.m. Whether stopping by with a quick question, attending an event, meeting with a Family Support Specialist, shopping in the Giving Wardrobe, or simply enjoying a welcoming place to connect, the Center is open and ready to serve."

Additionally, the Family Resource Center has been designated as a Family Resource Center of Quality (FRC-Q) by the New Hampshire Wellness and Primary Prevention Council (WPPC). The FRC-Q designation recognizes the Family Resource Center for its commitment to building family strengths and fostering community connections.

This exciting expansion reflects Healthy Starts at HCS' ongoing commitment to strengthening families, preventing child abuse and neglect, and ensuring every child has the opportunity to grow up in a safe, healthy, and nurturing environment.

FAMILY RESOURCE CENTER OF QUALITY 2026-2029

THE SKILLS LAB AT HCS
NEW GROWTH

At HCS, growth means more than expanding our services. It means investing in the people who deliver them. In 2026, we broke new ground with the launch of The Skills Lab at HCS, a state-of-the-art simulation-based training space at our Keene office designed to strengthen the skills of today's healthcare workforce while preparing the next generation of providers.

The Skills Lab at HCS is set to be a transformative investment, providing a space to strengthen training, education, and professional development for current and future healthcare professionals. The Skills Lab is equipped with adult and pediatric mannequins, task trainers such as IVs, injections, and catheters, procedure stations, and a model home setting.

This innovative space will help ensure that HCS remains at the forefront of delivering exceptional care while building a skilled workforce for the years ahead.

VNA & HOSPICE AT HCS

WHEN CARE EVOLVES: A JOURNEY ALONG THE CONTINUUM OF CARE

Jennifer and Oliver Powell* spent decades building life together in the home Oliver designed and built himself. As they grew older, and family moved away, they hoped to remain independent for as long as possible.

Two years ago, Oliver was diagnosed with Alzheimer's Disease. VNA services began to assist Oliver through his new diagnosis and ensure that both he and his wife remained as safe, supported, and independent as possible while at home. Like many families, changing health needs brought difficult decisions they never expected to face alone.

Working closely with the VNA team and social worker Ally Osborne, the Powells began having conversations about long-term care, identifying the health and wellness goals that were most important to the couple as they entered a new phase of life. Together, they discussed what mattered most to Jennifer and Oliver, documenting their wishes through Advance Directives, a Do Not Resuscitate (DNR) order, and a Provider Order for Life Sustaining Treatment (POLST). Those conversations ensured that every future decision reflected the couple's own goals and values.

When it became clear that it was time to leave the home they had shared for decades and move to American House in Keene, the Powells weren't handling the transition alone. Their HCS team was with them every step of the way.

While Oliver settled into their new home, Jennifer faced a different transition; learning how to care for her husband while caring for herself. As caregiving became increasingly demanding, Jennifer joined the HCS Caregiver Support Group, finding a community of people who understood exactly what Jennifer was experiencing. "It was heartwarming to witness Jennifer observe, learn from, and empathize with other members of the group on the reality of daily caregiving," said Ally.

"Together, we were able to provide a support system that she needed."

Earlier this year, the Powells chose to begin hospice care for Oliver, but only after celebrating his 94th birthday, a milestone the couple had long hoped to reach together. Hospice at HCS begins on the patient's timeline, respecting the goals and priorities that matter most to them.

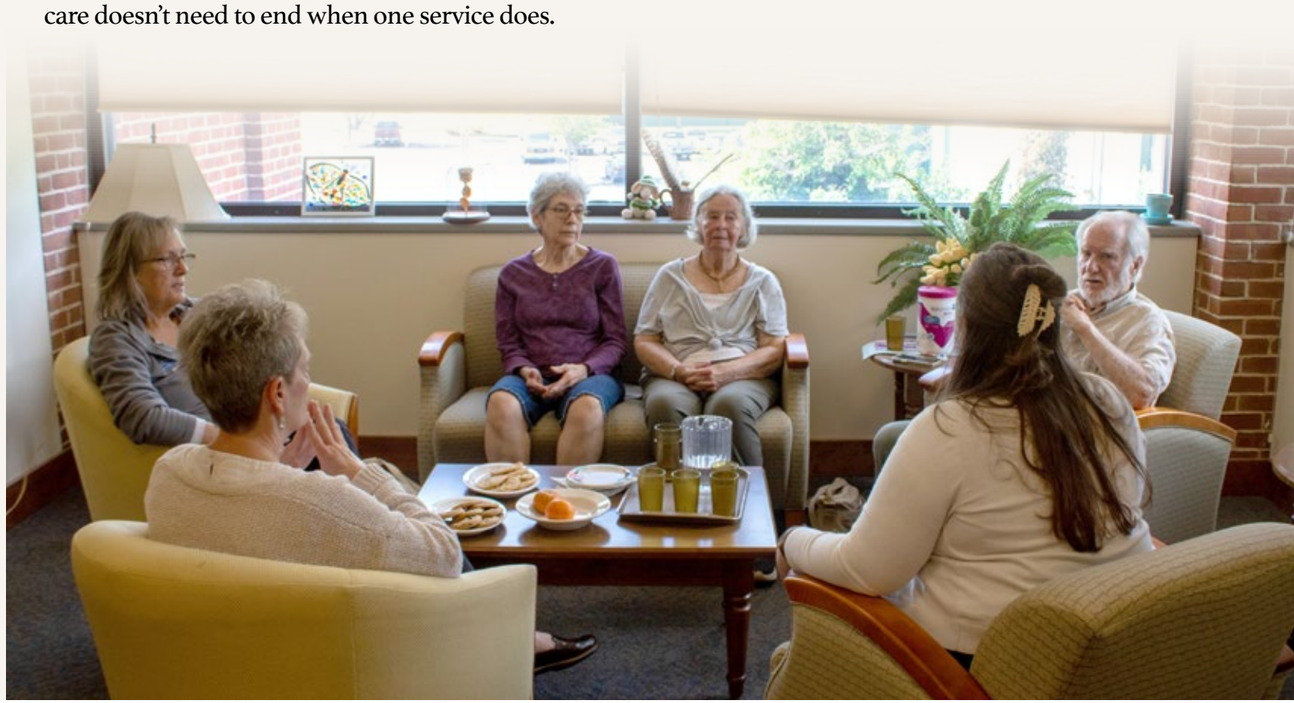
By then, the HCS team knew the Powells well, and hospice care began with familiar faces instead of unfamiliar introductions. Their goals had already been discussed, documented, and communicated, allowing the team and Jennifer to focus on comfort, dignity, and quality of life from day one.

Jennifer continued attending the Caregiver Support Group, leaning on her new support system while navigating the new, final transition in Oliver's life.

Following Oliver's passing, Jennifer told her friends in the Caregiver Support Group that hospice provided Oliver the peaceful, pain-free death they had hoped for. Jennifer shared how grateful she was that she was able to be with him in his final moments, alongside several of their out-of-state family members.

Today, Jennifer is navigating life without her partner, but she is not navigating it alone. Through Hospice at HCS' 13-month bereavement program, the relationships Jennifer built over years of care from HCS continue, providing support as she begins another chapter.

The Powell's story reflects the strength of truly connected care. From the first home visit through hospice and bereavement, every step was rooted in relationships built over time. Those relationships became a steady source of support through life's most difficult transitions, and proof that compassionate care doesn't need to end when one service does.



*Names and some details have been changed for the privacy of patients and families.

HEALTHY STARTS AT HCS
FROM THE VERY BEGINNING

When Christine* first connected with Healthy Starts at HCS, she was adjusting to adulthood, preparing for motherhood, and building a new marriage. Like many new parents, she had questions, uncertainties, and moments when she needed reassurance that she was on the right path.

Christine found a steady source of support in her Family Support Specialist Mary Mullen-LaValley, and Healthy Starts Manager Bekki Provencher, RN. Reflecting on her first experience with Healthy Starts, Christine shared, "[Mary and Bekki] were so sweet and kind. They always made me feel like I mattered, and that even though things were tough, I was doing a great job."

As Christine's family grew, so did her relationship with Healthy Starts. With each new addition to her family, Christine worked with a team that already knew her story, understood her journey, and had celebrated each milestone alongside her. That continuity became especially meaningful as Christine navigated each pregnancy, postpartum experiences, and the everyday challenges of motherhood. Christine felt more confident with someone who knew her history and could provide both clinical guidance and emotional reassurance, helping her feel confident at each new stage.

Family Resource Center Visitor Jade and son Colton

"Bekki has been the [Registered Nurse] that I have seen since my pregnancy in 2022 up until now," Christine shared. "She has always been there to reassure me when my anxiety was up about the pregnancy and after, when I was navigating motherhood and my son's needs."

Over the years, Healthy Starts has become more than a resource to Christine. From initial conversations and meetings, a relationship built on trust, encouragement, and understanding flourished. Together, they built a strong foundation on which Christine and her young family could thrive. Healthy Starts at HCS supported her growth as a parent and helped her recognize the strength she already had within herself.

"I truly believe that I am the person I am today because of all the support and kindness they have provided."

Strong roots don't appear overnight. They're built through consistency, compassion, and relationships that grow stronger over time. For Christine's family, and so many others like hers, that's exactly what Healthy Starts at HCS continues to provide.

*Names and some details have been changed for the privacy of patients and families.

FOOT CLINIC AT HCS
EVERY STEP MATTERS

Foot Clinic Nurse Synia Anderson

The relief expressed by a recent Foot Clinic patient was palpable.

Two days earlier, the Foot Clinic at HCS received a call from the patient's primary care doctor requesting an expedited Foot Clinic appointment. The patient was experiencing significant foot pain that had begun affecting mobility, making even simple daily activities difficult.

Recognizing the urgency, HCS Foot Clinic nurse Synia extended her day to ensure the patient could be seen as quickly as possible. Following his visit, the patient walked out of the clinic smiling, amazed by how the simple act of professional foot care had restored both comfort and confidence.

"I can walk again!"

Healthy feet provide the foundation that allows older adults to continue participating in the activities and routines that matter most to them. For individuals with chronic conditions such as diabetes, arthritis, and vascular disease, regular foot care can identify concerns before they become serious health issues.

At HCS, Foot Clinic services do more than relieve pain. By improving comfort, identifying concerns early, and supporting safe mobility, the clinic provides a strong foundation for patients to remain active, engaged, and connected to the people and places they love. For one grateful patient, that impact was simple: "I can walk again."

TRANSPORTATION AT HCS
CELEBRATING EVERY MILE

Scott Sargent, City Express Driver

A reliable ride is important. A familiar face makes it meaningful. For City Express and Friendly Bus passengers, Scott and Bob have been those familiar faces for decades. This year, the two longtime HCS drivers celebrated a combined 60 years of service to the community.

Scott is celebrating his 40th year serving clients at HCS. Scott began his HCS career as a Meals on Wheels driver before earning his CDL and eventually becoming one of the most recognizable faces of City Express.

Over four decades, Scott has transported close to half a million people to doctor's appointments, grocery stores, shopping trips, and destinations throughout Keene and Swanzey. His impact can't be measured in rides alone. Scott greets passengers with a smile and welcomes them to his bus, taking the time to help new riders understand the system.

Bob is celebrating 20 years with HCS. Our passengers regularly request Bob to be their Friendly Bus driver, and even after a long day, Bob is still smiling and joking around. Driving for HCS was supposed to be a part-time job in retirement. Twenty years later, we're grateful that part-time job became a lasting commitment to the passengers and community he serves.

Robert (Bob) McMahon, Friendly Bus Driver

That sense of familiarity matters to the people who depend on the City Express and Friendly Bus. Passengers regularly share their appreciation for the drivers who help make transportation feel accessible and manageable. One passenger recently shared, "I just want to say how grateful and fortunate I feel that we have the City Express Bus Service available to us here. It is such a help, and it is my hope that we all who partake in this wonderful service will see it around for some time to come. I feel that your drivers are the biggest reasons for that. Everyone is very helpful if people are new to the service or if someone needs a reminder."

Sixty combined years of service represent more than a milestone. It represents countless rides, conversations, smiles, and helping hands. We are grateful to Scott and Bob for the decades they've spent helping our community stay connected, independent, and on the move.

NUTRITION AT HCS
ROOTED IN CARE, GROWING COMMUNITY

The comment came after Mark Bodin, President at Savings Bank of Walpole, went on a Meals on Wheels delivery, where the impact of a meal was visible in more ways than what was on the menu.

> **"I say that you can't fake sincerity, and your sincerity in caring about these people is so impressive."**
> **Mark Bodin**

Meals on Wheels at HCS delivers over 85,000 meals each year to homebound adults across Cheshire County, staffed by a small but powerful team of drivers and volunteers. Together, the team not only ensures our neighbors receive a meal but also provides a friendly face and an opportunity to make sure someone is doing well. For a person who may spend much of the day alone, that brief interaction can be just as meaningful as the meal itself.

"I don't know what I would do without Meals on Wheels," wrote one recipient. "I'm 87, and they provide my main source of nutrition. My driver is like family to me; they talk to me and check on me."

Every day, Meals on Wheels helps people maintain routines, remain connected to their communities, and continue living independently. Every delivery is an opportunity to meet a basic need while strengthening relationships that help people feel supported and seen.

The sincerity witnessed during those recent visits is not an occasional part of the work. It is woven into the everyday efforts of the people who prepare meals, welcome participants, deliver meals, and take the time to connect with the people they serve.

Sometimes what makes a meal meaningful isn't just what is served. It's knowing that someone cared enough to prepare it, bring it, and sit beside you (or knock on your door) to make sure you received it.

Erik Baker, Associate Director of Community Support Programs, and Mark Bodin, President of Savings Bank of Walpole, delivering Meals on Wheels

HOMEMAKING AT HCS
A LITTLE HELP, A LOT OF LIFE

Over 16,000 hours of homemaking services are provided to clients across our communities each year. That's 16,000 hours of not only household tasks completed, but time and energy given back to clients to focus on themselves or their loved ones. For clients like John*, homemaking services provide something even more valuable: time and energy to spend on experiences that bring meaning to his life.

For John, energy is limited. On a "good" day, he has about four hours of energy to devote to the things that need to be done. Without help, household chores could consume that entire reservoir, leaving little energy for anything beyond the home.

In a heartfelt letter to HCS, John explained the impact his homemaker has provided in a way only he could: "The blessing is that your homemaker person can, in their two hours, do what would take us four hours... Because that's all we have, four hours of energy... I am thankful for those hours given to me by the homemakers. Because I go and do something that gets the endorphins kicking, I sometimes enjoy life beyond the home."

For John, that something is riding his electric bike. After enjoying an activity he has chosen for himself, he returns home ready to rest, with the satisfaction of an adventure behind him and a comfortable home waiting.

Homemaking is about far more than maintaining a home. It's about preserving independence, creating opportunities for joy, and giving people the time and energy to spend on what matters most to them.

HCS Home Support Providers and Community Programs Team

*Names and some details have been changed for the privacy of patients and families.

VOLUNTEERS AT HCS
HOSPICE VOLUNTEER SPOTLIGHT

For Nicky, volunteering with Hospice at HCS began with a simple question: What could she do with the extra time in her life?

Nicky had already experienced hospice in her own family. Three times, she had been present with loved ones in their final days. She remembers the comfort of the people who cared for them and the impression their kindness left behind.

"Kind words and actions from staff that took care of them in those last days left an impression... they were comforting and real."

When Nicky began visiting hospice patients herself, she wondered what she could offer, especially when words were not always possible. She learned that sometimes, the answer is simply presence.

"Now, I know just sitting and holding hands or watching out the window with them is all they may need."

There may be four visits when a patient sleeps the entire time. Then, one day, Nicky walks in and receives a big smile.

"And it's worth it."

Photo Courtesy of Nicky Dumont

For families, that quiet presence matters, too. It means knowing someone is there, seeing their person. In moments when so much is changing, Nicky offers something steady: a hand to hold, time to share and the simple reassurance that no one has to face the journey alone.

HCS AMBASSADORS PROGRAM

In 2025, fourteen dedicated community members answered the call to become Home Healthcare, Hospice & Community Services (HCS) Ambassadors, representing multiple towns and a variety of interests throughout the region.

The results have exceeded our expectations. Thanks to their enthusiasm and commitment, we now have an HCS "poster brigade" delivering flyers across communities far and wide, a new Board member with specialized expertise in IT systems, two new Development Committee members, and ongoing support for events and outreach efforts.

After completing orientation, our Ambassadors have become powerful champions for HCS, expanding awareness of our mission and helping us build stronger connections throughout the communities we serve. Their impact continues to grow, and the program is truly multiplying its reach. We are grateful for their time and expertise and look forward to expanding our impact in the community.

EDUCATION SCHOLARSHIP AWARD
BARBARA R. DUCKETT

Barbara Duckett

The Barbara R. Duckett Scholarship was created to honor Barbara on her retirement as CEO of HCS in 2013. She remains deeply committed to this community and to helping it continue to be able to meet its healthcare needs with a steady cadre of educated and trained professionals. The scholarship is designed to assist those already in the healthcare workforce to advance and elevate their skills and competence, and to attract new caregivers to the field. Scholarships are awarded to staff who are pursuing certification, licensure, or advanced degrees in support of their work at HCS.

Barbara is personally aware of the significance of financial support in pursuing educational goals. Upon graduating from high school, Barbara received multiple scholarships which allowed her to enter and complete her nursing education. Her understanding of the need to help and support others inspired the creation of the Scholarship Fund. Over the past thirteen years, the fund has helped over 30 individuals at HCS begin, advance or enhance their careers in healthcare. This year, we awarded three more scholarships!

Jennifer Bonfiglio

The Barbara Duckett Scholarship is possible thanks to our supporters. Gifts made to the fund are a tribute to Barbara's legacy of service at HCS and are a meaningful way to ensure that the most qualified caregivers are working in our community.

To donate, please visit www.HCSservices.org/give

2026 SCHOLARSHIP RECIPIENTS

Sarah Davis
Healthy Starts Family Support Specialist
Attends UNH Durham, MSW Candidate

Scott Logan
Family Nurse Practitioner
Attending University of West Florida

Jennifer Bonifiglio, RN-BSN
HCS VNA Nurse
Graduated from Our Lady of Elms College in 2025

SUSAN G. ASHWORTH
COMMITMENT AWARD

Susan G. Ashworth

Recently retired, Susan Ashworth brought heart, expertise, and determination to HCS, leaving an indelible mark on the organization, and the people of southwestern New Hampshire.

In 2018, Susan's rich contributions were honored by the creation of the Susan G. Ashworth Commitment Award, which she was first recipient. The award is now bestowed annually to an employee who exemplifies a love of HCS as a service organization, has a willingness to tackle difficult and complex work, is forthright in conversation, and is fair and calm in stressful situations.

This year, we proudly bestowed the award to two employees, Jessica Mack and Michael Kolodziej.

Jessica Mack, Senior Director of Human Resources and Corporate Compliance Officer, first joined HCS in 1997. Since then, she has held a variety of roles, each marked by a commitment to excellence, continuous learning, and an unwavering dedication to the HCS mission. Jess has always embraced growth, not simply for her own benefit, but for the benefit of the organization and the people she serves. While her tenure is impressive, what truly distinguishes Jess is the way she cares for people. She is a tireless advocate for employees, a trusted advisor, careful listener, and a steady voice during difficult situations.

Michael Kolodziej, Associate Director of Clinical Operations, joined HCS ten years ago as a newly graduated Registered Nurse. Every day, Mike expertly navigates two critical responsibilities. First, he ensures that our patients receive the high-quality care and services they deserve. At the same time, he works tirelessly to support the nurses, therapists, social workers, LNAs, office staff, and administrative team members who make that care possible. Beyond his professionalism and leadership, Mike brings something equally important to HCS: his humanity. He has a wonderful sense of humor, a mischievous streak, and a gift for connecting with people.

Jessica Mack and Michael Kolodziej

PAST AWARDEES

2025 – Karen LaBelle
2024 – Tina White
2023 – Dan Mastronunzio
2022 – Evelyn Erb
2021 – Laura Brow & Penny Vaine
2020 – Entire HCS Staff
2019 – Richard Skeels
2018 – Susan G. Ashworth

COLLABORATIONS AND PARTNERSHIPS
ROOTED IN RESILIENCE AND CARE

We want to take a moment to express our heartfelt gratitude to our community partners. Your unwavering support and dedication have been instrumental in caring for our community. We are grateful for these relationships and look forward to continuing our work together.

100+ Women Who Care Cheshire County

100+ Women Who Care Monadnock

AAA

Aging & Disability Resource Center of the Monadnock Region

Alliance for Care at Home

Alzheimer's Association

American Red Cross

Bridge Memorial Library

Cathedral of the Pines

Cheshiremen's Chorus

Cheshire County Corrections

Cheshire County Sheriff's Department

Cheshire Medial Center Family Medicine Residency Program

Crescendo Acres Farm

The Community Kitchen

Connect Families, NH Division for Children, Youth and Families

Deep Roots Massage

DiLuzio Foley and Fletcher Funeral Homes

Edward Jones

Fairy Hair by Jess

GemGraphics

The Grapevine

Granite United Way

Greater Monadnock Collaborative

Historical Society of Cheshire County

Home Care, Hospice and Palliative Care Alliance of New Hampshire

The Hub 50+

Rev. Jessica Johannson

Keene & Monadnock School Districts

Keene Family YMCA

Keene Housing

Keene Parks and Recreation

Keene Public Library

Kiwanis Club of Keene

Law Offices Little & Tomasko

Leadership Monadnock

Linda's Closet

Marlborough Gardens

Mascoma Bank

M&T Bank

Meals on Wheels New Hampshire

Michelle Velazquez, Dignity Memorial

Monadnock Center for Violence Prevention

Monadnock Developmental Services

Monadnock Interfaith Project

Monadnock Family Services

Monadnock Region Clergy

Monadnock United Way

NH Care Collaborative

NH Center for Nonprofits

NH Charitable Foundation

Northeast Deaf and Hard of Hearing Services

Peterborough Library

Revo Casino and Social House

The Richards Group

RISE for Baby and Family

The River Center

Subaru of Keene

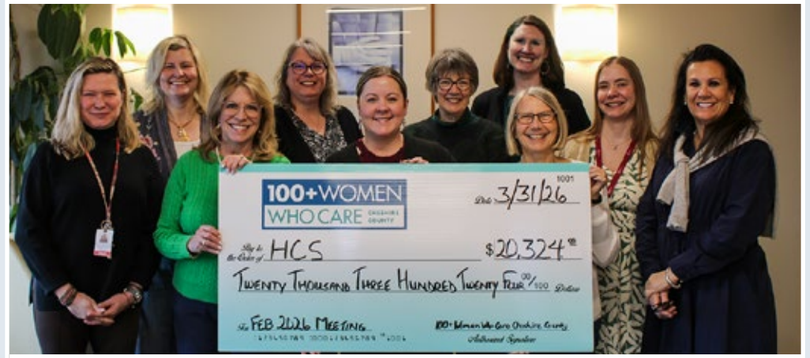
Southwestern Community Services

SwampBats

Savings Bank of Walpole

SMARTRide

50 & Better Expo



100+ Women Who Care Cheshire County

Tabling at Care Alliance Expo

Keene SwampBats Pink in The Park Night

HCS Partnership Breakfast

Mayor Kahn Delivering Meals on Wheels

COLLABORATIONS AND PARTNERSHIPS
ROOTED IN RESILIENCE AND CARE CONTINUED

We want to take a moment to express our heartfelt gratitude to our community partners. Your unwavering support and dedication have been instrumental in caring for our community. We are grateful for these relationships and look forward to continuing our work together.

- Alpine Healthcare Center
- American House
- Applewood Rehabilitation Center
- Campbell House, LLC
- Cedarcrest Center
- Cheshire Medical Center Dartmouth Health
- Covenant Living Keene
- Crestwood Center
- Dartmouth-Hitchcock Medical Center
- Elmwood Center
- Hundred Nights
- Jack Byrne Center for Palliative & Hospice Care
- Jaffrey Rehabilitation and Nursing Center
- Keene Center
- Langdon Place of Keene
- Maplewood Health Care
- Monadnock Community Hospital
- Peaceful Harvest Homes
- Pheasant Wood Center
- RiverMead
- Scott Farrar at Peterborough
- Silver Maples
- Silver Brook
- Sullivan County Health Care
- Valley Regional Hospital, Dartmouth Health

COMMUNITY AWARDS

Keene Sentinel Reader's Choice Awards:
- Gold - Home Health Care Agency
- Silver - Nurse, Nancy Folsom
- Bronze - Nonprofit Organization
- Bronze - Physical Therapy/Sports Therapy

2026 Keene Sentinel Trendsetter Awards:
- Katie Hart

2026 Keene Sentinel Extraordinary Women Awards:
- Susan Simonds

Monadnock Shopper Awards:
- Gold - Home Health Care
- Silver - Nonprofit Organization

Keene's Best:
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Beeze Tees Screen Printing
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Community Volunteer Transportation Company (CVTC)
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Monadnock Region Community Fund
Monadnock Shopper News
Monadnock United Way
Munsonville United Methodist Church
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New Hampshire Children's Health Foundation
NH Charitable Foundation
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SMART Ride LLC
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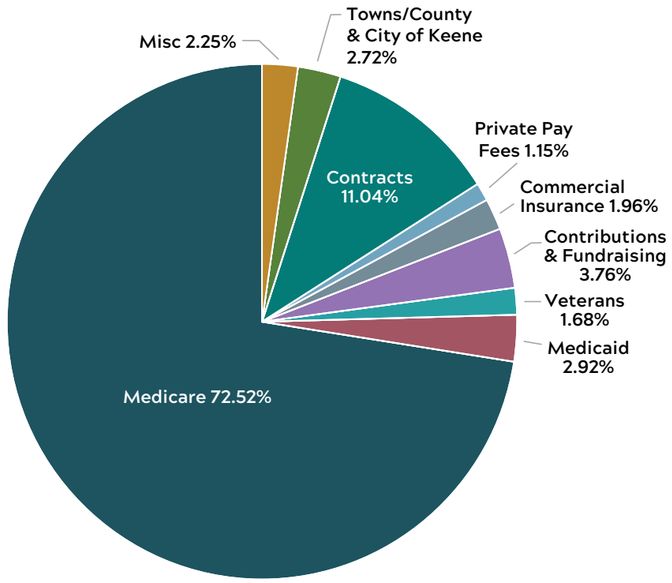
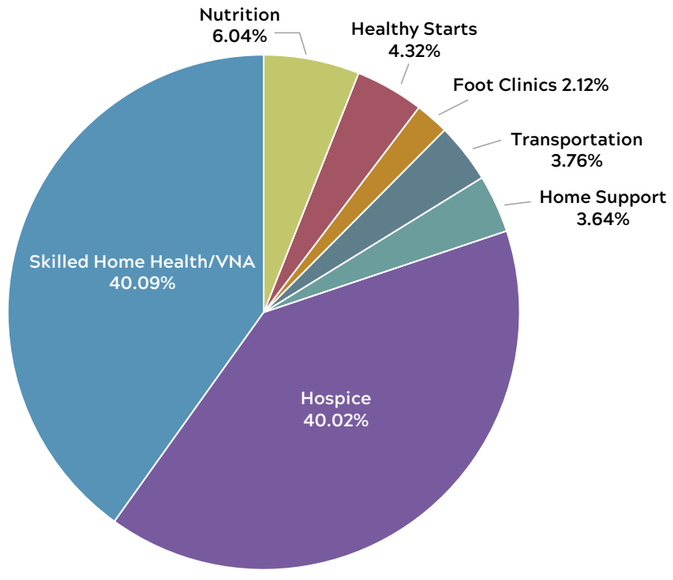
FUNDING BY SOURCE

Medicare	14,562,373
Medicaid	585,934
Veterans	336,390
Contributions & Fundraising	755,953
Commercial Insurance	394,580
Private Pay	229,229
Contract	2,216,857
County, Town & City of Keene	547,049
Misc	452,731
Total	**$20,081,097**



EXPENSES BY PROGRAM

Skilled Home Health/VNA	8,008,650
Hospice	7,995,186
Home Support	727,242
Transportation	750,419
Foot Clinics	424,168
Healthy Starts	863,226
Nutrition	1,206,548
Total	**$19,975,638**



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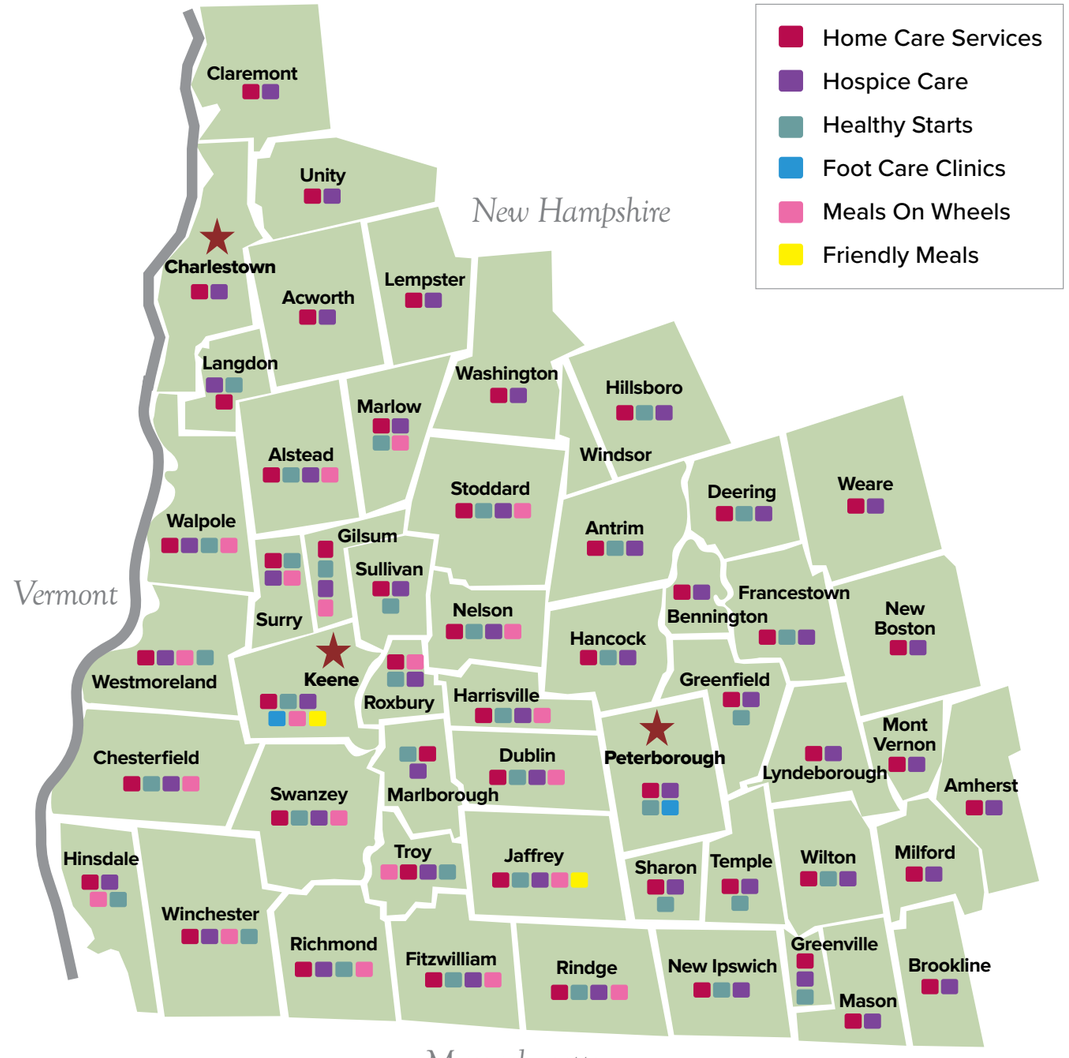

Offices in Keene, Peterborough & Charlestown

PROGRAM STATISTICS 2025-2026

Hospice:	42,282 days	Homemaking:	12,139 hours
Nursing Care:	13,072 visits	Meals on Wheels:	85,166 meals
Rehabilitation Therapies:	12,567 visits	Friendly Meals:	4,221 meals
Home Health Aide:	13,714 visits	City Express:	17,912 trips
Medical Social Work:	1,786 visits	Friendly Bus:	7,528 trips
Foot Clinic:	4,931 visits	Chaplain:	1,714 visits
Healthy Starts:	2,454 visits	Bedside Music:	346 hours

Home Healthcare
Hospice &
Community Services

2027 BUTTERFLY RELEASE DATES

Thursday, June 24, Cathedral of the Pines – Rindge, NH
Friday, June 25, Butterfly Park – Keene, NH

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603-352-2253

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Charlestown, NH 03603

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